



UNITED HERITAGE
Insurance

SUSTAINABILITY

REPORT

“Sustainability is no longer about doing less harm. it’s about doing more good.” - Jochen Zeitz

United Heritage is **JUICED**[®] to use renewable energy and engage in sustainable practices!



CORPORATE ETHOS

At United Heritage Insurance, we believe in reducing the negative impact we may have on the environment. Our business decisions are based on our corporate ethos, “Sustainability, Insurance, and Technology.”

We maintain a strong position in the insurance industry by providing sustainable solutions for our business and environment while strategically utilizing technology to drive our business further into the future.

We look forward to tomorrow as we take an active approach in our initiatives of carbon and energy reduction, waste management, and stakeholder engagement.



SUSTAINABILITY

noun

avoidance of the depletion of natural resources in order to maintain an ecological balance.

“the pursuit of global environmental sustainability”

the ability to be maintained at a certain rate or level.

“the sustainability of economic growth”

([google.com/sustainability](https://www.google.com/sustainability))

A SUSTAINABLE WORKPLACE & ENVIRONMENT

PREVIOUS AND ONGOING INITIATIVES



Greening Our Office

- Announced sustainability initiatives to our stakeholders and employees.
- Increased our remote work capabilities and will continue to support remote and hybrid work to reduce our physical footprint and vehicles on the road.
- LED light installation. Annual estimated savings is \$1,562 for every 100 lamps.
- Commercial heat pumps provide energy efficient heating and cooling to all occupants in our newer office building.

Use of Solar Energy

- Solar Panel installation was completed on one of our campus buildings to offset a portion of energy usage.

Progress: The photovoltaic system produces more than **one-third** of overall building consumption during peak months, which amounts to approximately **30%** of **clean energy**.

Charging Stations and Electric Vehicles

- Additional electric vehicle charging stations were installed at our campuses in Idaho and Oregon.
- Renewing plug-in electric hybrid vehicles in Company fleet.

Progress: We have kept leases on plug-in electric hybrid vehicles for employee business use. We also have a **fully electric** vehicle for daily mail room and Operations use.

Managing our carbon footprint is a key factor in our business strategy and sustainability commitment.

At United Heritage Insurance, we strive to educate and empower our employees, while positively impacting the world our customers live in. We look forward to tomorrow as we continue our initiatives in carbon and energy reduction, waste management, and stakeholder engagement.

We offer a flexible work environment with hybrid work arrangements for the majority of our employees. The hybrid working arrangements results in approximately 50% of our employees working from a home office on any given day, which decreases the commuting miles driven by our employees.

Greening Our Office

- We've ordered concentrated cleanser for sanitizing instead of disinfecting wipes. This resulted in less waste of wipes, containers, and cost.
- We've implemented a paperless process for communicating with employees, utilizing Employee Navigator for benefits, BambooHR® for employee files, and DocuSign® for documents requiring signatures.
 - By going paperless, it's estimated that we've saved 5,538 lbs of wood, 16,308 gallons of water, 13,001 lbs of carbon, and 900 lbs of waste.



Dream Big. Plan Smart.®

Questions or Feedback? Please contact us at sustainability@unitedheritage.com

United Heritage Insurance | 707 E. United Heritage Court | PO Box 7777 | Meridian, ID 83680-777 | 800.657.6351 | 208.493.6100 | unitedheritage.com

